

VISHAL GAUR

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EDUCATION

Robert H. Smith School of Business, University of Maryland, College Park, MD
Master of Science in Information Systems

December 2017
GPA:3.86

- Administrative Assistant, Accessibility & Disability Services
- President, UMD Yuva Student Organisation

Relevant Coursework: Data Models and Decisions, Business Process Analysis, Database Management Systems, Digital Business Marketing, Big Data, Data Mining and Predictive Analytics, Decision Analytics, Strategic and Transformational IT

Maharshi Dayanand University, Haryana, India
Bachelor of Engineering, Major: Information Technology

2010

- Head Coordinator, Training & Placement Office (TPO)

Technical Skills:

Tools: HP Project & Portfolio Management (HP PPM), HP Asset Manager, HP Service Manager, CA Clarity PPM, SAP Business Objects, QlikView, Crystal Reports, Tableau, MS SQL Server, Stat Tools, Sales force, Google Analytics

Languages: PL/SQL, C/C++, HTML, UNIX, Python, R

MS Office: Excel, PowerPoint, Word, Visio, Project

Certifications: HP PPM, ITIL V3 Foundation, Microsoft Azure, Google Analytics & AdWords

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions India Pvt. Ltd., Bangalore, India
Associate Manager – Project & Portfolio Management

2016

- Analyzed large scale data and developed 10 different data driven reports based on ad hoc queries to slice and dice data easily.
- Identified pain areas & devised strategy within system to ensure effective resource planning producing 25% more utilization.
- Prepared user manuals, trained staff members on day to day reporting and project management functionalities of tool.
- Successful implementation of workforce management strategy through PPM after analyzing and reporting legacy data.
- Performed data analysis on centralized data warehouse and developed custom reports by extracting data from different sources.

Wipro Ltd., Abu Dhabi, UAE/ Gurgaon, India

2010 - 2015

Senior SI Engineer – Project & Portfolio Management

- Worked from multiple locations in a client facing consulting role responsible for end to end process digitization & reporting.
 - Well versed with Project management terminology & concepts, Top-Down implementation approach and AGILE methodology.
 - Collaborated with Program Management office to standardize processes & design a solution to reduce up to 20% paper work.
 - Managed multiple projects simultaneously, led different teams & drafted detailed project plans to ensure timely sign offs.
 - Conducted feasibility analysis, presented proof of concepts, estimated resource efforts & delegated work within team.
 - Earned customer appreciation and other special recognition awards as best engineer, top performer for best delivery team.
 - Installed, configured & integrated distinct IT governance (Inventory, Project & Service Management) tools in various domains.
 - Maintained/ tested/ released & migrated enhancements from one project management interface to other with a team of 5.
 - Integrated project management system with application lifecycle, asset, service and human resource management tools.
 - Extracted data in form of reports based on custom PL/SQL functions/ procedures for competent data analysis & consolidation.
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ACADEMIC PROJECTS

- **Animal Welfare League of Arlington – Google AdWords, Analytics, Tag Manager & Keyword Planner** 2017
 - Design, develop, and implement sponsored search strategies for AWLA as part of Google Online Marketing Challenge
 - Use analytical tools to analyze the performance of the campaigns and provide guidelines to the client for future campaigns
 - **GradStats4U – Salesforce, MS SQL Server, Lucid Chart** 2016
 - Developed a Salesforce application for comparing master programs of US universities, ranking data from multiple sources
 - Configured various Portlets and reports on Salesforce app to summarize and visualize data
 - **Groupon – A detailed analysis of Groupon by identifying marketing strategies, network effects and platform capability.** 2016
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LEADERSHIP/ VOLUNTEER EXPERIENCE

Volunteer - Earth Savors, New Delhi, India

2013 - 2016

- Volunteered with a NGO to counsel old age/ disabled people, helped with daily needs and organized events on yearly festivals.
- Participated in “Do Not Honk” campaign to reduce noise pollution by discouraging drivers not to honk unnecessarily.

Gurgaon Institute of Technology & Management, Gurgaon, India

2009 - 2010

Head Coordinator, Training & Placement Office (TPO)

- Created different teams (Hospitality, Examination, Escort etc) for seamless coordination and execution of Placement Activities.
- Conducted counseling sessions for freshmen, educating about placement activities and other aspects of professional life.